



STRAITS
CLAN

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Section 1 Access to and Use of the Club

1.1. HOURS OF OPERATION

The Club facilities are available for use only during such operating hours as the Club determines and publishes from time to time. The opening and closing times of each facility will be communicated to the Members through the Club's correspondence channels. Change in hours of operation, including temporary changes during holidays, will be communicated in the same manner.

1.2. MEMBERSHIP CARD

1.2.1. Cards Required: Membership cards are used to gain entry to the Club premises. Members are required to carry their membership card at all times while at the Club and present them on request.

1.2.2. Cards Non-Transferrable: Membership cards may only be used by the member and are non-transferable. Allowing another person to use one's membership card may result in the card being confiscated or termination of membership. Membership cards remain the property of the Club and should be surrendered to the Membership Department when a Member resigns from the Club or his / her membership is otherwise terminated or expires.

1.2.3. Replacement Cards: Any lost or stolen membership cards must be immediately reported to the Club and will be cancelled.

1.3. GUESTS

1.3.1. General: Members must be present in the Club for their guests to gain admission and/or use the facilities. Guests may use the Members' areas of the Club, but only if accompanied by a Member. There is no guest fee for entertaining a guest in the Club.

1.3.2. Sign-in Required: Each Member may bring a maximum of three (3) guests upon each visit. The Concierge will register the number of guests that a member brings in. By prior arrangement, Members may make reservations at the restaurants, events spaces, private rooms and bar areas for larger groups, subject to availability of space. If a Member wishes to more than 3 guests into the Club at one time, the Member must make prior arrangements with the Concierge in advance in order to reserve the desired facilities. Member is also required to provide in advance a guest list of those expected. Members must not leave the premises without the non-Member guests that they have signed in on that day.

1.3.3. Restrictions: Guests are not permitted to use the gym.

1.3.4. Members Liable for Guests: Members are responsible for the behavior and conduct on the Club premises of and will be financially liable for their guests.

1.4. CHILDREN

The Club may post policies at each facility prohibiting use by persons under a specified age, or restricting use by children under a specified age unless accompanied and supervised by an adult, which policies shall be observed at all times unless approved by the General Manager.

- 1.4.1. Adult Responsibility: Any adult person who brings a child onto Club facilities is personally and financially responsible for the child's conduct and safety at all times.
- 1.4.2. Restrictions: Children under the age of 16 are permitted access to specific facilities on specific days of the week only. All other areas of the Club are off-limits.
- 1.4.3. No Alcohol: Children under the lawful drinking age are not allowed to consume alcoholic beverages on the Club premises, or are not permitted in the Club's bars. Any person who supplies an alcoholic beverage to a person under the lawful drinking age on the Club premises is violating the intent of these Rules and may be subject to disciplinary action. A person may be requested to show a picture ID satisfactory to the Club staff prior to ordering alcoholic beverages.

1.5. PRIVATE INSTRUCTORS AND COACHES

Members are not permitted to bring into the Club professional coaches to provide instruction for sports and recreational activities, except with the expressed permission from the General Manager. Only instructors and coaches who have been contracted through the Club are eligible to conduct lessons at the Club. This restriction applies to special events hosted by Members at the Club.

1.6. RECIPROCAL ARRANGEMENTS

The Club may enter into reciprocal arrangements with other clubs and bodies on such terms as it shall decide from time to time and any such arrangements may be terminated or modified by the Club. Members in good standing of clubs with which the Club maintains reciprocal relationship may use the Club while visiting Singapore subject to these Rules and/or the Policies established from time to time by the Club for such purpose.

1.7. RESTRICTION ON ACCESS

- 1.7.1. Restricted Areas: No Member or guest may enter the kitchens, storerooms, service areas, or other non-public areas of the Club, except with consent of the General Manager or Duty Manager.
- 1.7.2. Vacating Premises at Closing: Members and their guests should vacate the Club premises at closing time. If any Member or guest remains on Club premises after having been requested to leave, the Member or his guest, will be liable for any damage or loss of Club property, including without limitation all related overtime pay for Club staff.
- 1.7.3. Temporary Closure of Facilities: The Club may close any or all Club facilities for maintenance, security, or such other purpose, as the General Manager deems necessary, or in the best interests of the Club. Members will be appropriately advised of any such closure.

1.8. RESERVATIONS

Reservations are strongly recommended. All Club facilities are available on a first come, first served basis.

1.8.1. Appointment for Services: Appointments are strongly recommended for the following services: personal gym training, classes, foot spa, etc. Appointments may be made through the Members' app. If a member intends to cancel the appointment, please give advance notice; otherwise, the Member will be charged a cancellation fee for the cancelled service.

1.8.2. Booking of Club facilities: By prior arrangement, Members may reserve for private use the Club's events hall, meeting rooms and dining rooms and such other Club facilities at an attractive rate, subject to the demands upon such facilities for Member use. Extra charge may be applicable to guests for the private use of the Club's events hall, function rooms or other facilities. Cancellation of reservation is subject to the Club's cancellation policy.

1.9. VALET SERVICES

Members will enjoy complimentary valet parking service. Members will have to pay prevailing parking charges accordingly. Any non-registered car will have to pay the full rate as charged by the valet service provider. Valet services are available at the main entrance of the Clubhouse. Members are required to show their membership card to the valet for verification.

1.10. PAYMENT FOR CLUB SERVICES

1.10.1. Immediate Settlement: Unless otherwise stated and directed by the Proprietor, all bills in relation to the use of the Facilities and services should be settled in full by the Members and its guests before leaving the Club premises.

1.10.2. Credit Facilities: The Proprietor may in its absolute discretion extend to Members credit facilities to an extent as may be determined by the Proprietor from time to time. Such credit facilities may not be utilised by any Member to defer the payment of any subscriptions, deposit or such other sums required to be paid by such Member.

1.10.3. Unsettled Accounts: In the case of unpaid accounts or disputes, the outstanding amount will be the responsibility of the Member who signed the guests into the Club. The Club reserves the right to refuse entry to any Member with outstanding monies owed to the Club. Past due or delinquent accounts will be handled according to Clause 3.6 of the Policies, including cessation of membership and forfeit all rights and privileges.

1.11. MEMBER STATEMENTS

A statement will be sent to each Member each month. The statement will set out all charges incurred and/or not settled by the Member or his guests through the closing date of such statement and subscription fees for the coming month. Each Member is liable to pay to the Club all monies in arrears owed by himself or his guests by the date stipulated by the Club. All charges are subject to taxes and imposed by any statutory or other law or regulation including the Goods and Services Tax on all such amounts.

1.11.1. Accounts: Accounts are due and payable within 7 days upon receipt of each statement. Past due or delinquent accounts will be handled according to Clause 3.6 of the Policies, including cessation of membership and forfeit all rights and privileges.

1.11.2. Residential Address: It is the responsibility of the Member and Corporate Nominee in the case of a Corporate Member, to keep the club up to date with his current mailing address, contact numbers and email addresses and any changes thereto, to which the Member wishes all notices and statements of the Club be sent.

1.12. DISCLAIMER

Loss or injury to any Member or to any guests or to any goods or property of theirs, on the Club premises, shall not give rise to any claim against the Club, the proprietor or any employee. The disclaimer does not purport to override any statutory liability which may apply and nothing shall exclude or limit liability for death or personal injury caused by negligence.

1.12.1. Lost Property: The Club is not responsible for the loss of any article which has been brought into the Club or left overnight in the Club, either by Members or by their guests. A lost and found service is at the Concierge. Items turned into the lost and found section will be retained for a maximum of two (2) months and may be claimed by any person providing a reasonable description of the lost item. The Club is not responsible for the return of property to any Member or in the event that a person other than the proper owner of an item claims and obtains it. Unclaimed items will be disposed of or donated to charity, at the discretion of the Club after the aforesaid retention period.

Section 2 Rules of Conduct

2.1. GENERAL BEHAVIOUR

- 2.1.1. Standard of Conduct: Members should at all times conduct themselves and ensure that their guests conduct themselves in a manner that is courteous and respectful of the rights of other Members and their guests and families at all times and that is respectful of the dignity of staff members. No Members may, while on the Club premises, engage in rude behavior or offensive language towards Members, guests or staff.
- 2.1.2. Infringement of Rules: Failure to act in a way that is respectful will result in eviction and exclusion from the property. Any Member deemed to be infringing on these Rules or engaging in misconduct will be required to furnish explanation to the Club Management. Members shall be responsible for observance of these Rules by their guests. Complaints of misconduct should be made in writing to the General Manager. Such conduct includes but is not limited to violent or abusive behavior, breach of the Club drug policy (as specified under Clause 3.14 below), theft or damage to any Club property, unauthorised disclosure of information concerning the Club, its Members, or their guests (including but not limited to their personal or business affairs), or any infringement of these Rules.

2.2. IDEAS AND FEEDBACK

Any complaint with regard to the conduct of any Member, guest or visitor, shall be put in writing to the General Manager and will be fully considered. If a Member has any suggestions of ways in which any aspect of the Club might be improved please tell a manager or put in writing. All feedback will be considered by the Club Management and Membership Committee.

2.3. DIRECTING OF STAFF

No Member or guest may give directions to any Club staff regarding the operation of the Club. No Member may directly countermand any instructions issued by Club Management to any staff member. Any request to Club staff, other than with respect to usual service or actions, must be channeled through Club Management. Members may not berate, belittle, reprimand or discipline any Club staff. Any Member concerns regarding the conduct of the staff should be communicated to the General Manager. Club staff shall not be asked or directed to leave the Club premises except by Club Management.

2.4. CLUB PROPERTY

No Member or guest may remove from Club premises any property of the Club or of its employees, vendors or agents. Any Member or guest who causes loss of or damage to any property of the Club is subject to an assessment of all costs resulting from such loss or damage (including any costs incurred in repairing or replacing such property). Additional sanctions may be imposed by the Club as a result of such damage. Members will be held financially responsible for any loss or damage caused by their guests.

2.5. ANNUAL FESTIVE FUND FOR STAFF

The Club will include in each Member's Monthly Statement once each year a form by which the Member may elect to contribute to the Club festive fund for the staff. Any Member who wishes to withhold contributions to the fund may so designate on the form and return it to the Club within the time period specified, in which event no charge for the fund will be levied to such Member's account.

2.6. MOBILE PHONE

Members are encouraged to undertake their communications in a respectful manner. When taking and receiving phone calls, we ask Members to speak softly, or move to a part of the Club in which their conversations will not bother other Members. Members are also encouraged to put communications devices in silent or vibrate mode when they are in the Club. Members who wish to play music, videos or games with mobile devices should wear headphones or reduce (or turn off) the sound if a staff or another Member so requests.

2.7. RADIOS, MEDIA PLAYERS, MUSICAL INSTRUMENTS

No musical instrument, radio, media player, or similar device may be played on the Club premises without the permission of the General Manager or Duty Manager, unless used with headsets and in a manner so as not to disturb other Members.

2.8. CAMERAS AND RECORDING EQUIPMENT

Except by prior arrangement for a specific private function, cameras, electronic devices and/or any other recording equipment with photo capabilities are prohibited from use to record other Members or guests inside the Club premises, including the changing rooms or washrooms. Except where authorized by the General Manager for Club purposes, the consent of each person to be photographed or recorded should be obtained in advance. The Club premise is protected by Closed Circuit Cameras and all images are recorded for the purpose of providing a safe clubhouse for Members, guests and staff.

2.9. DRESS CODE

Members and guests should dress comfortably, in a manner that reflects their own personal style, with exceptions. Flip-flops are not permitted in the Club. A shirt must be worn in the Club at all times.

2.10. ANIMALS

No animals will be allowed in the club except licensed guide dogs for the blind or hearing impaired. Any person who brings an animal onto the Club premises is responsible for any damage caused by the animal.

2.11. GAMBLING

Gambling is prohibited on the Club Premises except to the extent permitted by Singapore law and under licenses duly granted in accordance with the laws of Singapore.

2.12. RESTRICTION ON THE USE OF CLUB'S NAME AND ADDRESS

No Member shall borrow monies or incur any obligation or liability in the name of, or pledge the member of or credit extended by, the Club. No Member shall, without prior written approval of the Club, use the address in any advertisement or use the Club's address or Premises for any commercial purposes.

2.13. CONSUMPTION OF FOOD AND BEVERAGES

The Club is committed to providing quality food and beverage choices at reasonable prices. No Member or guest should bring onto Club premises food or beverage for consumption at the Club without the consent of the General Manager or Duty Manager unless such food or beverage is (i) required for medical purposes, (ii) intended for children under 2 years of age, or (iii) is wine or champagne for which the relevant corkage charge has been paid. Due to food hygiene issues, any items required for a special event require permission for consumption from the Director of Food & Beverage or Duty Manager. The Club shall specify a schedule of corkage charges from time to time, which will apply to wine or champagne purchased outside the Club premises.

2.14. CONSUMPTION OF ALCOHOLIC BEVERAGES

It is the policy of the Club that the responsibility for the conduct of each Member and any guests, in all matters including the consumption of alcoholic beverages while on the Club premises and in operating motor vehicles following such consumption, lies with the individual Member and guest. The responsibility is not the Club's and shall not be assumed by the Club.

2.14.1. General Manager's Authority: The General Manager will instruct each of the Club's employees who serve alcoholic beverages to refuse to serve these beverages to any person who appears to have consumed alcohol to the point of creating a potential inconvenience or danger to himself or others. Disorderly persons shall be asked to leave the Club premises. Any person who feels that he or a guest has been offended by a refusal of service of alcohol by an employee of the Club is invited not to take issue with the employee but to place that grievance in writing to the General Manager. Any altercations or disturbances will be reported and suspension or termination of privileges will be considered by the Management.

2.14.2. Restrictions: Alcoholic beverages will not be sold or served to any person not permitted to purchase the same under the Singapore law.

2.15. CONFIDENTIALITY

It is understood that, unless agreed otherwise, matters raised in conversation between Members and between Members and guests are not to be used for commercial or journalistic purposes nor disclosed to any third party. The communication of information concerning the Club or its Members to the media is not permitted and is a disciplinary offence.

2.16. DISCIPLINARY ACTION AND EXPULSION

Should a Member does not comply with these Rules and/or the Policies of the Club or make himself obnoxious to another individual or be considered guilty of misconduct, he may be required to furnish an explanation to the Club management and/or risk disciplinary action, including but not limited to expulsion.

- 2.16.1. Eviction and Exclusion Procedure: Any manager of the Club may exclude or evict any Member or guest whose behavior he considers in his discretion to amount to misconduct. Such exclusion may lead to further disciplinary action. The Club has the right to exclude any member or guest without stating a reason.
- 2.16.2. Disciplinary Sanctions: Conduct or behavior of any such person that is in the opinion of the Club, injurious or detrimental to the character, reputation and image of the Club and its Members may result in disciplinary sanctions or expulsion from the Club. Such conduct may include violent or abusive behavior, the endangerment of the safety of others and the communication of information concerning the Club, its Members or their guests' affairs to a third party without the permission from the source.
- 2.16.3. Sanctions to be Confirmed by the Club Management: Decision related to disciplinary actions shall be at the sole discretion of the Club Management. Any deliberations thereon shall be in the strictest confidence and no reasons will necessarily be issued for any decision. If the Club determine to expel, cancel or suspend the membership of a Member, a written notice will be sent to the Member by email or to the current address on file. A Member who has been expelled shall cease to be a Member when Club's decision is communicated, and shall forfeit all rights and privileges of membership and all rights against the Club and shall not thereafter be eligible as a candidate for Membership of the Club. Such expelled Member may not return to the Club, even as a guest of a Member.
- 2.16.4. Liability of Ceased Member: Any person ceasing to be a Member, regardless of how the Membership is ceased, shall be liable for and shall pay all amounts owing to the Club. No refund of any monies previously paid to the Club shall be made to such Member, except for all monies or deposits standing to the credit in Member Account.

Section 3 The Policies and Interpretation of Rules

3.1. POLICIES

In addition to these Rules stipulated herein, the Club will prescribe the Policies that govern the running of the Club as well as additional membership matters. The Policies or any part of them may from time to time be revoked, amended and/or revised by the Proprietor in its sole and absolute discretion and all Members, Nominees and their guests shall be bound by such Policies. In the event of any inconsistency between the Policies and these Rules, the Policies shall prevail. A copy of the prevailing Policies is available upon request and subject to satisfactory proof of membership being provided.

3.2. INTERPRETATION & AMENDMENT OF THE RULES

These Rules and Regulations are adopted by the Proprietor (as such term is defined in the Policies) in accordance to the Policies (the "Policies") of the Club. The Club has adopted these Rules to govern the use of all Club facilities and to promote the health, safety, welfare and enjoyment of all persons using the Club facilities. These Rules are subject to and are intended to be consistent with the Policies. Any dispute or difference which may arise as to the meaning or interpretation of these Rules, the matter shall be referred to the General Manager, whose decision shall be final. These Rules or any part of them may from time to time be revoked, amended and/or revised by the Proprietor in its sole and absolute discretion

and all Members, Nominees and their guests shall be bound by such Rules. A copy of the prevailing Rules and Regulations is available upon request and subject to satisfactory proof of membership being provided.

3.3. INTERPRETATION OF WORDS AND HEADINGS

Where applicable, the singular shall imply the plural and vice versa and the masculine gender shall include the feminine gender and vice versa. A reference to a Member shall in the case of a Corporate Member refer to its Nominees. The headings to each provision of these Rules and/or Policies are for convenience only and have no legal effect.

3.4. THIRD PARTY RIGHTS

A party who is not a party to these Rules has no right under the Contracts (Rights of Third Parties) Act (Cap. 53B) to enforce any term of these Rules except and to the extent (if any) where these Rules expressly provide that such parties have the right to enforce these Rules.